### **Description:**

Assists older Idahoans to continue living independently in their own homes by providing them and their caregivers with a variety of supportive programs and services.

# **Major Functions and Targeted Performance Standard(s) for Each Function:**

- 1. Home and Community-based Long Term Care.
  - A. 40% of clients who qualify for institutional care will be able to remain at home with supportive services.

	Actual I	Results	
2000	2001	2002	2003
N/A	26%	30%	32%
'	Projected	Results	
2004	2005	2006	2007
40%	40%	40%	40%

B. Through cooperative agreements with community resources, case management services will lead to a 5% annual increase in the use of informal supports.

	Actual I	Results	
2000	2001	2002	2003
10%	17%	27%	0%
	Projected	l Results	
2004	2005	2006	2007
5%	5%	5%	5%

C. Health and safety risk factors (as identified through administration of a uniform risk factor assessment instrument) in the homes of frail, elderly clients will be reduced by 52% within six (6) weeks of receiving homemaker service.

Actual Results						
2000	2001	2002	2003			
72%	69%	70%	84%			
	Projected Results					
2004	2005	2006	2007			
52%	52%	52%	52%			
·		y				

- 2. Older Worker Employment and Training.
  - A. Idaho's SCSEP OLDER WORKER PROGRAM will exceed the national "Entered Unsubsidized Employment" goal of 20% for placement of low-income seniors served by SCSEP.

	Actual F	Results	
2000	2001	2002	2003
83%	33%	57%	61%
	Projected	Results	
2004	2005	2006	2007
60%	60%	60%	60%

B. Idaho's SCSEP will exceed the national "Total Individuals Served" goal of 140% of Idaho's authorized slot level by attaining an enrollment level that reaches 190% of Idaho's authorized slot level.

	Actual	Results	
2000	2001	2002	2003
223%	190%	161%	206%
	Projected	d Results	
2004	2005	2006	2007
190%	190%	190%	190%

3.

A. Project completed in SFY 2002, we are dropping this performance.

	Actual	Results	
2000	2001	2002	2003
N/A	68%	75%	70%
	Projected	d Results	
2004	2005	2006	2007
70%	70%	70%	70%

### 4. Adult Protection.

A. 75% of clients who are the subjects of substantiated complaints will have their risk of harm reduced upon case closure.

	Actual R	esults	
2000	2001	2002	2003
77%	82%	81%	80%
	Projected I	Results	
2004	2005	2006	2007
80%	80%	80%	80%

### 5. Ombudsman.

A. Through a 10% increase in the number of public information presentations, complaints from LTC residents will increase 2% annually.

Actual Results					
2000	2001	2002	2003		
N/A	-1.2%	43%	11%		
	Projected	d Results			
2004	2005	2006	2007		
2%	2%	2%	2%		

B. Ombudsman program will meet or exceed national rate of 70% successful complaint resolution.

	Actual	Results	
2000	2001	2002	2003
63%	70%	77%	74%
	Projecte	d Results	
2004	2005	2006	2007
70%	70%	70%	70%

## **Program Results and Effect:**

The Idaho Commission on Aging (ICOA) administers federally funded programs under the Older Americans Act of 1965 and state funded services for elderly Idahoans. The mission of ICOA is to promote and enhance the quality of life, dignity, and independence of Idaho's seniors and to meet their needs within the maximum extent of their ability, choice, and benefit. To meet that objective, ICOA provides the elderly and their families with a full compliment of supportive home and community-based services. The alternative to these programs would be to place seniors in very costly nursing homes or other residential care options. This approach is neither favored by the elderly nor economically sound. With projections of continued increases in the population of Idaho seniors at risk of institutionalization, the cost of providing services will escalate. We can minimize the impact on taxpayers by funding community-based services appropriately.

For more information contact Lois S. Bauer. Administrator at 334-3833.